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BellSouth Telecommunications, Inc.

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Guy M. Hicks General Counsel

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Mr. Joe Werner Chief, Telecommunications Division Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37238

Re: Docket to Establish Generic Performance Measurements, Benchmarks and Enforcement Mechanisms for BellSouth Telecommunications, Inc. Docket No. 01-00193

Dear Joe:

This is in regard to our letter of March 19, 2003 in response to the Staff's request dated March 13, 2003. Upon further investigation, we are pleased to inform you that we expect to provide some of the information addressed in our letter sooner that we had previously anticipated.

Specifically, BellSouth will provide an electronic version of the MSS Report for the Tennessee Permanent Performance Plan, similar to the FLPM found at http://pmap.bellsouth.com/content/MSSrpt.aspx by May 20, 2003, a month earlier than previously anticipated. By May 20, 2003, data will be available for December, 2002, and January through March 2003.

The Chart and Tennessee specific performance data using the Florida SQMs will be available in Excel format in the PMAP system by June 20, 2003, the date provided in our letter of March 19. At that time, Tennessee performance data will be available for December, 2002, and January through April 2003. The MSS Report for April 2003 will also be available on June 20, 2003.

We have verbally informed the Staff of this schedule improvement. Please contact me or Paul Stinson at 214-3839 if there are any questions.

Guy M. Hicks

CERTIFICATE OF SERVICE

I hereby certify that on April 16, 2003, a copy of the foregoing document was served on the following parties, via the method indicated: [] Hand Michael Hopkins, Esquire [] Mail McKenna & Cuneo [] Facsimile 1900 K Street, NW [] Overnight Washington, DC 20006 mike hopkins@mckennacuneo.com [] Hand Henry Walker, Esquire [] Mail Boult, Cummings, et al. [] Facsimile P. O. Box 198062 [] Overnight Nashville, TN 37219-8062 [Electronic hwalker@boultcummings.com [] Hand Jon E. Hastings, Esquire [] Mail Boult, Cummings, et al. [] Facsimile P. O. Box 198062 [] Overnight Nashville, TN 37219-8062 [| Electronic jhastings@boultcummings.com [] Hand Charles B. Welch, Esquire [] Mail Farris, Mathews, et al. [] Facsimile 618 Church St., #300 [] Overnight Nashville, TN 37219 [* Electronic cwelch@farrismathews.com [] Hand Dana Shaffer, Esquire [] Mail XO Communications, Inc. [] Facsimile 105 Malloy Street [] Overnight Nashville, TN 37201 [I Electronic dshaffer@xo.com